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PSC DELIVERS TELECOMMUNICATIONS REPORT TO LEGISLATURE

LINCOLN – The Nebraska Public Service Commission has sent its 2008 annual report on telecommunications to the Nebraska Legislature.

Commission Chair Anne Boyle cited several Commission accomplishments on behalf of the people of Nebraska. Among issues, the introductory letter announces that the 402 area code has been extended, this extension began in 1999.

The Commission also recovered more than \$70,000 for Nebraska wireless and landline telephone customers who filed complaints with the Commission Communications Department. The department intercedes on behalf of Nebraska consumers who have service or billing problems with their telephone company.

Boyle testified in June before the Federal Communications Commission that wireless early termination fee contracts should be abolished stating the contracts are no longer needed to help the industry flourish. She espoused that state regulatory agencies should have the flexibility to provide wireless customers the same protections as those enjoyed by landline consumers.

At the end of the June 30, 2008 fiscal year, E911 had the highest level of wireless capability to date. Seventy four counties have implemented Phase II service with at least one carrier at or are nearly ready to implement the service. The year before, the Commission said 56 counties had implemented Phase I service and, of those, just 12 counties had achieved Phase II.

Details on these and other issues addressed during the previous fiscal year are contained in the report along with data on carriers and customers.

The Commission sent an electronic copy of the report to the clerk of the legislature on September 18, 2008. The report has been posted on the Commission website at www.psc.state.ne.us. Printed copies of the 105-page report will be available in limited quantities beginning November 1.